

## [Newest Version Exam Collection C\_BOSUP\_90 Dumps And C\_BOSUP\_90 New Questions (21-30)]

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I'm currently studying for SAP exam C\_BOSUP\_90. I do enjoy studying for exams. It's hard, but it's an excellent forcing function. I learn bits and pieces here and there now and then about this and that, but when I have an exam schedule for a set date, I have to study! And not only do I put in more hours, but I follow a more systematic approach. In this article, I'm going to share Lead2pass braindumps in case you too are studying and this method works for you. Following questions and answers are all new published by SAP Official Exam Center: <http://www.lead2pass.com/c-bosup-90.html>

QUESTION 21 Which component of SAP Solution Manager will help you to identify the latest software updates? A. Work Center B. Root Cause Analysis C. Implementation Content D. Maintenance Optimizer Answer: D

QUESTION 22 Which of the following incidents will lead to a message being qualified as Very High? A. An important request for information related to a future release or patch B. A product customization requested through support C. A missing product functionality required by the customer D. An issue leading to business critical work that cannot be performed Answer: D

QUESTION 23 Which of the following are features of the SAP Solution Manager? (Choose three) A. Test Information B. Bid Management C. The entire documentation D. Business Case Calculation E. Incident Management Answer: ACE

QUESTION 24 How do you check for new messages for a customer in SAP Solution Manager Service Desk? A. This is not possible until the message is assigned. B. Call transaction CRMD\_ORDER. C. Call the transaction SE80. D. Only the support coordinator can check for new messages. Answer: B

QUESTION 25 What can be considered a corrective action for a critical issue? A. The customer was contacted within the Service Level Agreement (SLA). B. The assessment of the situation has been completed. C. The incident was acknowledged by its processor. D. A workaround has been provided to the customer. Answer: D

QUESTION 26 When you have reached a limit in processing a message what would be helpful for you to move forward? A. Send the customer as much documentation as possible so they can find the solution themselves. B. Take as much time as you need to think about the customer's issue on your own. C. Good working relationships with colleagues with whom you can share and discuss ideas. D. Call the customer and tell them that you cannot progress their message. Answer: C

QUESTION 27 You are trying to process a customer message. However, the available information is insufficient for a complete understanding. What will be your next step? (Choose two) A. Try to guess what the customer might want to have. B. Contact the customer to define the missing information. C. Send notes to customer based on your assumptions. D. Get confirmation from the customer that your interpretation of the message is correct. Answer: BD

QUESTION 28 What should be done if an SAP EarlyWatch Alert report has a red rating? (Choose two) A. Support will come on site to apply the recommendation. B. When notified, the partner support organization should contact the customer. C. The customer should implement the recommendation within the report. D. Nothing, the recommendation will be implemented automatically. Answer: BC

QUESTION 29 What are the technical requirements for SAP EarlyWatch Alert? (Choose two) A. Data Collectors should be stopped. B. A working network connection. C. Profile parameters should be left at default values. D. The RFC destination SAPOSS should be set up. Answer: BD

QUESTION 30 What is recommended communication behavior if a message has a long life cycle? A. Sorry for the time taken but I was working on a more important customer's issue. B. I am going to be on holiday for two weeks please wait until I get back. C. I need to work with my manager to get a plan around how to get a solution. D. I am the only person with this skill so it cannot be escalated. Answer: C

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